


MICHAEL RAINFORD

WEB DESIGNER

 (470) 389-5354

 Alpharetta, Georgia

 rainfordonline@gmail.com

 <https://michaelrainford.com>

AWARDS & TECHNICAL SKILLS

- General-Live & Virtual Events, Distinction 2024 for NAACP Image Awards (Lead Developer)
- General-Arts & Entertainment, Distinction 2024 for NAACP Image Awards (Lead Developer)
- HTML5, CSS3, JavaScript, PHP, UX Design, Responsive Design
- WordPress, Elementor, Avada, WooCommerce, Figma, Adobe Suite
- SEO (meta tags, headings, alt tags), Debugging (Chrome Inspector, Firebug)
- Knowledge of WCAG 2.2 AA standards
- Microsoft Office, Google Analytics, MailChimp, Asana, Canva

ACADEMIC BACKGROUND

UNIVERSITY OF TECHNOLOGY 2012
KINGTON, JAMAICA

BS, Information Technology, Enterprise Systems
Certificate, Modular Computer Studies

PORTMORE COMMUNITY COLLEGE 2008
PORTMORE, JAMAICA

Certificate, Computer Repairs, Computer
Networking

CAREER HISTORY

LEAD WEB DESIGNER

2018 to Present

OCEAN EPIC - MAUI, HAWAII

- Spearheaded website design projects from concept to completion; coordinated with clients to align project scope with their marketing and business goals
- Enhanced website visibility and search rankings by optimizing web pages for SEO; meticulously crafted meta tags, structured headings, and descriptive alt tags to improve accessibility and search engine indexing.
- Communicated proactively with clients to clarify requirements, provide status updates, and manage expectations; balanced multiple priorities to successfully deliver projects by deadlines
- Performed quality assurance and troubleshooting; fixed bugs within existing code and implemented enhancements that improved overall functionality

DIGITAL TECHNOLOGIST / WEB DESIGNER (CONTRACT)

January 2023 - October 2023

VIVO360 INC. - ATLANTA, GEORGIA

- Lead Developer for award-winning NAACP Image Awards website, recognized with Distinction in 2024
- Met with stakeholders to understand requirements and led design team to complete projects successfully
- Developed and deployed new or redesigned websites, maintaining high-quality standards. ensuring seamless translation of Figma and PSD designs into functional WordPress sites (HTML, CSS, Elementor)
- Utilized image authoring tools for cropping, resizing, and performing small adjustments to images.
- Kept up-to-date with emerging technologies, software development methodologies, and industry trends
- Conducted thorough cross-browser testing and optimization to ensure consistent performance and compatibility across various platforms, browsers, and devices
- Resolved web errors using Firebug and Chrome Inspector for debugging

FOUNDER / WEB DESIGNER

2016 - 2023

BEST WEB DESIGN JAMAICA - KINGSTON, JAMAICA

- Architected dynamic eCommerce websites for over 110 clients using HTML, CSS3, PHP, JavaScript, and other programming languages; achieved 99% client satisfaction rate
- Consulted with Web Developers and leadership teams to review design strategies, test wireframes, collect feedback, and provide required end-user training
- Utilized Elementor and WordPress to build a responsive site for one of the largest florists in Jamaica; the site created a digital asset that helped increased sales by 500%
- Implemented SEO and analytics strategies to improve site rankings, leading to increased traffic and sales
- Manage client's online reputation through social media, while addressing online customer reviews
- Provided maintenance services including backups, uptime monitoring, and security scans for threats

SENIOR WEB DEVELOPER

2013 - 2016

INTERNET INCOME JAMAICA - KINGSTON, JAMAICA

- Designed user-friendly websites for local and international businesses using HTML, CSS3, PHP and JavaScript; consulted with clients to scope out requirements and identify project milestones
- Developed curriculum and taught WordPress training course to hundreds of students

FREELANCE WEB DEVELOPER

2012 - 2013

MC SYSTEMS - KINGSTON, JAMAICA

- Revamped company's website via WordPress, optimizing navigation, content, and sales funnel to increased visitor-to-lead conversion
- Quickly became proficient in WordPress and took over full management of website operations